



For information, these are the conditions you agreed to when completing your booking form for the trip:

1. In this agreement, the Swan Trust shall be known as “the trust” and the person or body in whose name the voyage is booked shall be called “the client”.
2. Any individuals aged under 18, must be accompanied by a responsible adult, who is responsible for their supervision at all times.
3. The voyage fee covers berth, food (as specified in the trip descriptor), sailing instruction and travel while on board but not travel to or from the vessel.
4. The trust agrees that if unforeseen circumstances arise, other than stress of weather, to prevent the voyage taking place, a full refund will be made.
5. The trust reserves the right to make alteration to the published Sailing Programme where necessary but will inform the client of any relevant changes.
6. The trust reserves the right to exclude any client considered unsuitable without explanation.
7. The client agrees to sail under the command of the vessel's Skipper and abide by his or her decisions and carry out duties assigned.
8. Swan is insured for legal liabilities whilst the client is onboard. However, this does not cover travel to and from the boat and the trust cannot take responsibility for personal valuables or for any illness, injury or accident sustained through no fault of the trust, or while the client is ashore. The client is advised to take out their own travel insurance for the trip, ensuring their policy covers sailing, cruising and yachting and cancellation insurance. The trust would also advise appropriate health insurance for the client's own country.
9. The client must ensure they hold an up-to-date passport if travelling to/in another country.
10. No livestock or pets may be brought aboard the vessel.
11. No illegal drugs may be brought or consumed on board the vessel.
12. Filming or photography may take place on board where images of passengers may be captured and may be used for educational materials, media/promotions, reporting to funders, and other purposes. The booking party must notify the Trust Office (info@swantrust.com) or inform the Crew on board if they do not wish their images to be used for these purposes. For group bookings, the lead booking party agrees to confirm that they have obtained permissions for all members of the group.

Cancellation Policy

Please contact us as soon as you become aware that you may have to cancel your trip. We will try to accommodate your request but please be mindful of our cancellation policy below.

Unless the trip is fully booked before departure, in which case your berth has been resold and you receive a 90% refund, the following refund amounts will apply:

- Cancellation over 90 days before departure: 75%
- Cancellation 61 - 90 days before departure: 50%
- Cancellation 31 - 60 days before departure: 25%
- Cancellation 30 days or less before departure: 0%